



April 2010 Telephone Seminars & Webinars

PENNSYLVANIA ASSOCIATION OF COMMUNITY BANKERS



2010 PACB
Education Series

ACH Exception Handling: Returns, Notifications of Change & More

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April 6 • 3:00 - 4:30 PM

A receiving institution is exposed to potential financial losses when they don't react in a timely or appropriate manner to exception items. If you want to mitigate potential losses, attend this session and get guidance on the rules and regulations for handling ACH exceptions. We'll also cover the 2010 rule changes that impact how you process stop-payment requests and disputed ACH entries for your customers.

HIGHLIGHTS

- See how the ACH exception processes work, with emphasis on returns
- Learn how to respond correctly to exception items to limit your potential for loss

WHO SHOULD ATTEND?

Back office operations staff,
personnel responsible for ACH returns,
and customer service staff

The Voice for Community Banking in Pennsylvania