



September 2010 Telephone Seminars & Webinars

PENNSYLVANIA ASSOCIATION OF COMMUNITY BANKERS



2010 PACB
Education Series

Opening Deposit Accounts Online

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September 14 • 3:00 - 4:30 PM

Now is a good time for your bank to evaluate the necessary steps, compliance issues, and risks involved with opening deposit accounts online (versus face-to-face). How much risk is your bank willing to take? How can you manage the risk and comply with the Bank Secrecy Act's Customer Identification Program (CIP) and Customer Due Diligence (CDD) provisions? What policy and contract changes are needed to make this work? How will online banking affect your Identity Theft Program compliance? Join us to learn about these issues and many more. Help your bank keep pace with your customer and prospective customer's desire to open online accounts, at their convenience.

HIGHLIGHTS

- Forms, worksheets, and policy decisions
- Authorized signers, powers of attorney, and other fiduciary issues
- Identification requirements and verification procedures

WHO SHOULD ATTEND?

Customer service representatives, deposit operations staff, compliance officers, marketing staff, and training personnel

The Voice for Community Banking in Pennsylvania